



40-42 Friars Walk
Lewes
East Sussex
BN7 2XW

Tel: 0300 123 0999

Email: foi@secamb.nhs.uk

5th July 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/06/17.

You requested the following information:

Since 1st January 2016;

How many requests for transport of patients detained under s136 of the MHA have you had from Surrey & Hampshire Police?

For the period from 1st January 2016 to 31st May 2016 we received 407 calls relating to patients detained under s136. Of these 407 calls, 220 incidents resulted in the patient being transferred to hospital. This information is based on NDOG21 (National Directors Operations Group) reporting. This information relates to SECamb as a whole. Banstead EOC covers Surrey but calls are shared between EOCs if demand dictates.

Please see the table below which shows the number of calls into each Emergency Operations Centre (EOC).

EOC	Calls	Emergency Responses	Emergency Transports	Average Response Time
Banstead	194	113	105	00:41:48
Coxheath	153	85	72	00:34:05
Lewes	54	41	38	00:29:06
*Unknown	6	5	5	00:11:07
TOTAL	407	244	220	00:36:21

*Please note that the area indicated as unknown relates to emergencies where a call is received from a postcode out of our area.

What was the average waiting time from time of call to ambulance arriving?

For the period from 1st January 2016 to 31st May 2016 the average response time was 36 minutes and 21 seconds.

Please break this down by Police Force.

We cannot break down this information by Police Force.

What clinical intervention is needed for a s136 patient

We do not hold this information as each case is different.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAMB) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email:complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust

